

Coronavirus Pandemic (COVID-19) Resource List for Arizonans

Resources for Consumers

Scope

- **Arizona Together, #AZTogether #AZUnido** | [In English](#) | [En Español](#) AZ
 Website launched by Governor Doug Ducey, March 24, 2020

 - [City of Phoenix](#) Coronavirus Business & Resident Resources
 - [City of Tucson](#) Latest NewsNet Headlines

- **Puente AZ Community Resource List (COVID-19)** | [In English](#) | [En Español](#) AZ
 A community resource document with information on medical resources, free meals for families and children, and information on USCIS appointments and detention facilities.

- **Resources for consumers impacted by the COVID-19 outbreak** National
[In English](#) | [En Español](#) | Consumer Action, updated May 14, 2020

- **COVID-19 Community Resource Guide** | [In English](#) | [En Español](#) AZ
 Office of U.S. Congressman Greg Stanton, Rep. for Arizona's 9th District, regularly updated

- **Arizona Courts – COVID-19 Information & Updates** | [In English](#) | [En Español](#) AZ

- **Recent changes in state and federal law due to the COVID-19 pandemic** mean that you and your family may be eligible to receive benefits to help you get by in these very difficult times. Please see the resources below for more information, provided by the [William E. Morris Institute for Justice](#) and updated regularly.

 - **Stimulus Handout** | [In English](#) | [En Español](#) AZ
 - **Medical Assistance** | [In English](#) | [En Español](#) AZ
 - **Food Stamps (SNAP, NA)** | [In English](#) | [En Español](#) AZ
 - **Cash Assistance (TANF)** | [In English](#) | [En Español](#) AZ
 - **Unemployment Insurance** | [In English](#) | [En Español](#) AZ

- **[What Tenants Need To Know During COVID-19](#)** | Pima County Community Services AZ

Economic Impact Payments

- **[The EIP Stimulus Payment Prepaid card: NOT A SCAM; HOW TO AVOID FEES](#)** National
 National Consumer Law Center (NCLC), May 2020

 - [FAQS on Stimulus \[Economic Impact\] Payments](#),
 NCLC, updated April 15, 2020
 - [Protecting Against Creditor Seizure of Stimulus Checks](#)
 NCLC, April 23, updated May 6, 2020

- **[Consumer FAQs About Economic Impact Payments](#)** | Consumer Federation of America National

- [Receiving IRS Economic Impact Payments](#) Federal Deposit Insurance Corporation National
- **Coronavirus Tax Relief and Economic Impact Payments** | [In English](#) | [En Español](#) National
Internal Revenue Service (IRS)
 - [Special alert for benefit recipients who don't file a tax return and have dependents](#)
April 20 | SSA, RRB recipients with eligible children need to act by **Wednesday [April 22]** to quickly add money to their automatic Economic Impact Payment;
IRS asks for help in the "Plus \$500 Push"
 - **2020 Economic Impact Payments** for federal tax filers and non-filers National
[In English](#) | [En Español](#) | IRS, updated in May, 2020
 - **Non-Filers: Enter Your Payment Info Here** | [In English](#) | [En Español](#)

Financial protections

- **Protect yourself financially from the impact of the coronavirus** | [In English](#) | [En Español](#) National
Consumer Financial Protection Bureau (CFPB), March 16, 2020
 - [Guide to coronavirus mortgage relief options](#), March 31, 2020
 - What you need to know about student loans and the coronavirus pandemic,
[In English](#) | [En Español](#) | CFPB, March 27, 2020 updated April 9
- [Free weekly online credit reports through April 2020](#) | Equifax, Experian, and TransUnion National
- [Coronavirus Emergency: What Consumers Need to Know About Mortgage Relief](#) National
National Consumer Law Center (NCLC), April 2020
- [How do I stop automatic payments from my bank account?](#) National
Consumer Financial Protection Bureau (CFPB), January 30, 2019
- Cities for Financial Empowerment's "[Bank On](#)" program has certified safe AZ, National
checkless checking accounts from a number of institutions that meet the Bank On
[National Account Standards](#) (including no overdraft or NSF fees, monthly fee no
greater than \$5). These accounts, available in Arizona, meet the criteria.
 - Bank of America Advantage SafeBalance Banking Account
 - Chase Secure Banking Account
 - U.S. Bank Safe Debit Account
 - Wells Fargo EasyPay Card
- [Banks servicing the CARES Act Paycheck Protection Program \(PPP\) in Arizona](#) AZ
- [Banks That Are Waiving Fees During the Coronavirus Crisis](#) National
Article by Andrew DePietro, Forbes, March 31, 2020

Avoid scams

- [COVID-19 Consumer Protection](#) | Arizona Attorney General Mark Brnovich AZ
- [Coronavirus / COVID-19 Related Scams](#) | U.S. Postal Inspection Service,
*includes Public Service Announcements on COVID scams and Economic Impact Payment
(Stimulus Check) Scams*

- **Beware of scams related to the coronavirus** | [In English](#) | [En Español](#) National
Consumer Financial Protection Bureau (CFPB), March 27, 2020
- [Press Release: Warning Regarding New COVID-19 Senior Scams](#) AZ
Attorney General Brnovich and Senator Sinema Issue Warning Regarding New COVID-19 Senior Scams | Office of Attorney General Mark Brnovich, March 23, 2020
- [Avoid Coronavirus Scams](#) | Federal Trade Commission (FTC) National

Resources for Advocates

Arizona

- [Arizonan’s for Responsible Lending](#) | Consumer Coalition website, updated regularly AZ
- [AG asks lenders for 90-day grace period because of coronavirus](#) AZ
Article by Jerod MacDonald-Evoy | AZMirror, March 19, 2020
 - And Attorney General Mark Brnovich’s [letter on Twitter](#), March 19, 2020
“I am urging all financial and lending institutions who serve Arizonans to provide temporary and economic security to their customers in financial hardship during this unprecedented health emergency.”
- [Executive Orders](#) from the Office of the Governor Doug Ducey AZ
 - [Declaration of Emergency *COVID-19*](#), March 11, 2020
 - [Executive Order 2020-07](#), Proactive Measures to Protect Against COVID-19, March 11, 2020
- [What Steps Have States Taken to Address Coronavirus?](#) AZ, National
National Governor’s Association (NGA)
 - Navigate to **‘At A Glance’** for State Action Tracking and select **‘Arizona’**
 - Navigate to [‘State/Territorial Resource Pages and Other Select State Actions’](#) and select **‘Arizona’**

All states including Arizona

- [Covid-19 Related State Protections for Wages and Cash in Bank Accounts](#) AZ, National
NCLC, regularly updated
- [COVID-19 & Consumer Protections](#), National Consumer Law Center (NCLC) AZ, National
 - [What States Should Do: Stabilizing Consumer Finances During the Coronavirus Crisis](#)
April 2020
- [State Action on Coronavirus \(COVID-19\)](#) | National Council of State Legislature AZ, National
(NCSL), updated daily Monday – Friday
- [What Steps Have States Taken to Address Coronavirus?](#) AZ, National
National Governor’s Association (NGA)
- [COVID-19 Stimulus Bill: What It Means for States](#) AZ, National
National Conference of State Legislatures (NCSL), March 25, 2020

- [COVID-19 & Consumer Protections](#), National Consumer Law Center (NCLC) AZ, National
 - [What State and Federal Policymakers Can Do to Protect Public Health and Protect Consumers from Medical Debt](#) | March, 2020
 - [Coronavirus Emergency: Consumer Debt Collection Lawsuits – How States Can Help](#) | March 2020
 - [Covid-19 Pandemic Requires Federal, State and Municipal Action to Stop Involuntary Utility, Water, and Telecommunications Shut-offs](#) | March 2020
 - [Credit Reports and the COVID-19 Crisis: What States Should Do to Help Consumers](#) | March 2020

National

- [Major Consumer Protections Announced in Response to COVID-19](#) National
National Consumer Law Center (NCLC), updated regularly
- [COVID-19 Crisis: Consumer Financial Protection Policy Recommendations](#) National
NCLC and the AFR Education Fund, March 2020
- [The \[Banking\] Industry Responds to the Coronavirus](#) | American Bankers Association
"an alphabetical list of publicly announced steps banks of all sizes have taken to respond to the crisis"
- Senate COVID-19 Stimulus Bill is a Start but Falls Far Short for Families, Students, and the Nation's Most Vulnerable National
[Press Release](#) | National Consumer Law Center (NCLC), March 26, 2020
- On March 25, 33 state Attorneys General wrote letters to [Walmart](#), Facebook, Amazon HQ, eBay and Craigslist about price gouging and selling fake stuff. **NOT AZ**
- [Receivables Management Association International \(RMAI\) and the Credit and Collections Industry Introduce Hardship Provisions for Consumers After COVID-19](#) National

Federal

- [Economic Impact Payments: Partner and Promotional Materials](#) | IRS.gov National

Resources for Nonprofits

- [COVID-19 \(coronavirus\) Resources](#) | Alliance of Arizona Nonprofits AZ
- [COVID-19 Response Fund Grants](#) | Community Foundation for Southern Arizona (CFSA) AZ
- [What the Families First Coronavirus Response Act Means to Nonprofits](#) National
National Council of Nonprofits
- [How nonprofits and board members can respond to COVID-19](#) | BoardSource National
- [Latest COVID-19 Policies and Options for Small Businesses](#) | The Main Street Alliance National
- [Coronavirus Hub for CCR&Rs and Child Care Providers](#) National
Child Care Aware® of America (CCAoA)

Federal Government

- **Government Response to Coronavirus, COVID-19** | [In English](#) | [En Español](#) National
 - Visit [Coronavirus.gov](https://www.coronavirus.gov) for the latest official information from the Coronavirus (COVID-19) Task Force at the White House.
 - Visit the Centers for Disease Control (CDC) for official Coronavirus (COVID-19) health information | [In English](#) | [En Español](#)
 - Visit FEMA for answers to coronavirus myths and rumors | [In English](#) | [En Español](#)

COVID-19 and Health & Safety

- [Arizona Department of Health Services](#) AZ
- [Centers for Disease Control and Prevention](#) (CDC) National
- [COVID-19 Projections for Arizona](#) AZ, National
The Institute for Health Metrics and Evaluation (IHME), regularly updated
- [Coronavirus COVID-19 Global Cases](#) Worldwide
Center for Systems Science and Engineering (CSSE) at Johns Hopkins University (JHU)